

MCI continues to expand its managed services client base

MCI Consultants today announced that the number of companies that have implemented and embraced its managed services capabilities continues to grow apace, with Benicon, a provider of a full range of open cast mining operations; Radio Data Communications (RDC), a manufacturer of long-range radio transmitters and associated repeating and receiving equipment; Ritchie Crane Hire, a crane hire and rigging provider; and Rosnovanu & Associates Consulting, a civil and structural engineering concern being the latest four organisations exploiting this automation opportunity.

“We are always looking for opportunities to increase the efficiency and productivity of our operations,” commented Brent Andreka of RDC. “With the adoption of MCI’s managed services capability, we have seen this and achieved some significant cost savings.

“However, it is always vital that the partner chosen for this type of activity has a strong proven record of delivering on its promises,” continued Andreka. “With MCI, this has always been the case and we look forward to a long and mutually beneficial relationship with them over the coming months and years.”

“Our experience suggests there are always significant benefits to be gained from the automation of many of the ‘so-called’ tedious processes that exist within an organisation,” said Aliko Droussiotis, Director of MCI Consultants. “This has already been recognised by the growing number of our clients that have embraced and adopted our managed services solution. The benefits they have realised include having access to unlimited remote and telephone support from the MCI helpdesk; faster reaction and turnaround time; the automation of routine IT management tasks; 24x7 monitoring of all their workstations and servers; less downtime; and the proactive management of their operations to prevent problems from arising in the first place.”

For further information, please contact Aliko Droussiotis, MCI: tel (011) 454 3420, fax (011) 454 3417, e-mail aliki@mci.co.za.

Editor's note

MCI is a dynamic business information systems consulting firm based in Johannesburg, South Africa, specialising in providing IT solutions to medium-sized and large companies across various industries in South Africa, Africa and abroad.

MCI offers a complete solution, which can include project management, consulting services, installation, training and support, packaged software implementations, hosted solutions, product development, including e-commerce and mobile solutions, hardware supply, and network and communications services.

MCI's superior performance and reputation is attributable to its passionate, dedicated team and dynamic skill pool of consultants.

MCI's approach is to continuously provide solutions to meet its clients' changing requirements. MCI prides itself on delivering excellent customer service and building long-lasting partnerships with its clients.