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## **MCI expands its BPM services into Africa and the Middle East**

MCI Consultants today announced that it has expanded its services and consulting activities associated with providing budgeting and planning solutions that have been developed for the banking sector and which are based on IBM's Cognos TM1 Software, further north into Africa and the Middle East.

“The tool that we originally created and subsequently exploited for this is BankAlytic, a best practice framework for key performance management in banking,” commented Aliko Droussiotis, Director MCI Consultants. “Working with our clients we utilise this framework together with our banking expertise to develop the appropriate and bespoke solutions here in South Africa that are then subsequently implemented at the relevant sites, a pattern that allows us to easily provide solutions further afield.”

“We developed the BankAlytic framework in order to address many of the performance management challenges that the banking sector has to face on a day-to-day basis, such as linking strategy to operations; analysing performance across multiple dimensions; and, presenting reports and consolidations in an appropriate manner,” continued Droussiotis. “In this regard, we are now working closely and successfully with banks operating in countries such as Botswana, Lebanon and Saudi Arabia to address these types of issues.”

“The implementation of solutions based on the BankAlytic framework have already provided numerous benefits within the banking sector, including the provision of information with transparency and integrity; strengthened accountability and ownership; the efficient communication of goals; time savings on planning cycles and reporting processes; and, improved alignment amongst departments,” concluded Droussiotis. “In brief, these bespoke software solutions that close the performance management loop within the banking environment, is an approach that is being viewed seriously by many of them as a means of moving forward especially since the availability of these types of specialised skills are becoming increasingly difficult to find.”

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## **Editors note**

MCI is a dynamic business information systems consulting firm based in Johannesburg, South Africa specialising in providing IT solutions to medium and large companies across various industries in South Africa, Africa and abroad.

MCI offers a complete solution, which can include project management, consulting services, installation, training and support, packaged software implementations, hosted solutions, product development, including e-commerce and mobile solutions, hardware supply and network and communications services.

MCI's superior performance and reputation is attributable to its passionate, dedicated team and dynamic skill pool of consultants.

MCI's approach is to continuously provide solutions to meet its clients' changing requirements. MCI prides itself in delivering excellent customer service and building long-lasting partnerships with its clients.

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